Toilet Troubleshooting

1 **Toilet:**

2 Water runs continuously.

8 Bowl will not clear/is clogged.

22 Will not flush.

29 Leaks.

3 Is the flush handle returning to the proper position?
- Yes
- No

7 Dispatch a maintenance tech,

4 Is the flapper sealing properly?
- Yes
- No

5 !Dispatch a plumber.

6 Dispatch maintenance tech.

9 Have you tried using a plunger?
- Yes
- No

10 Is there sewage backing up into the toilet and or the tub?
- Yes
- No

11 Dispatch the plumber.

12 Have you tried snaking the toilet?
- Yes
- No

13 Dispatch the plumber.

14 Snake the toilet.

15 Does the bowl clear?
- Yes
- No

16 No work order needed..

17 Dispatch the plumber.

18 Plunge the bowl.

19 Does the bowl clear?
- Yes
- No

20 !No work order needed.

23 Is the flush handle chain connected to the flapper?
- Yes
- No

24 !Dispatch the maintenance tech.

25 Connect the chain.

26 Does the toilet flush?
- Yes
- No

27 !No work order needed..

28 !Dispatch the maintenance tech.

30 Dispatch a plumber.