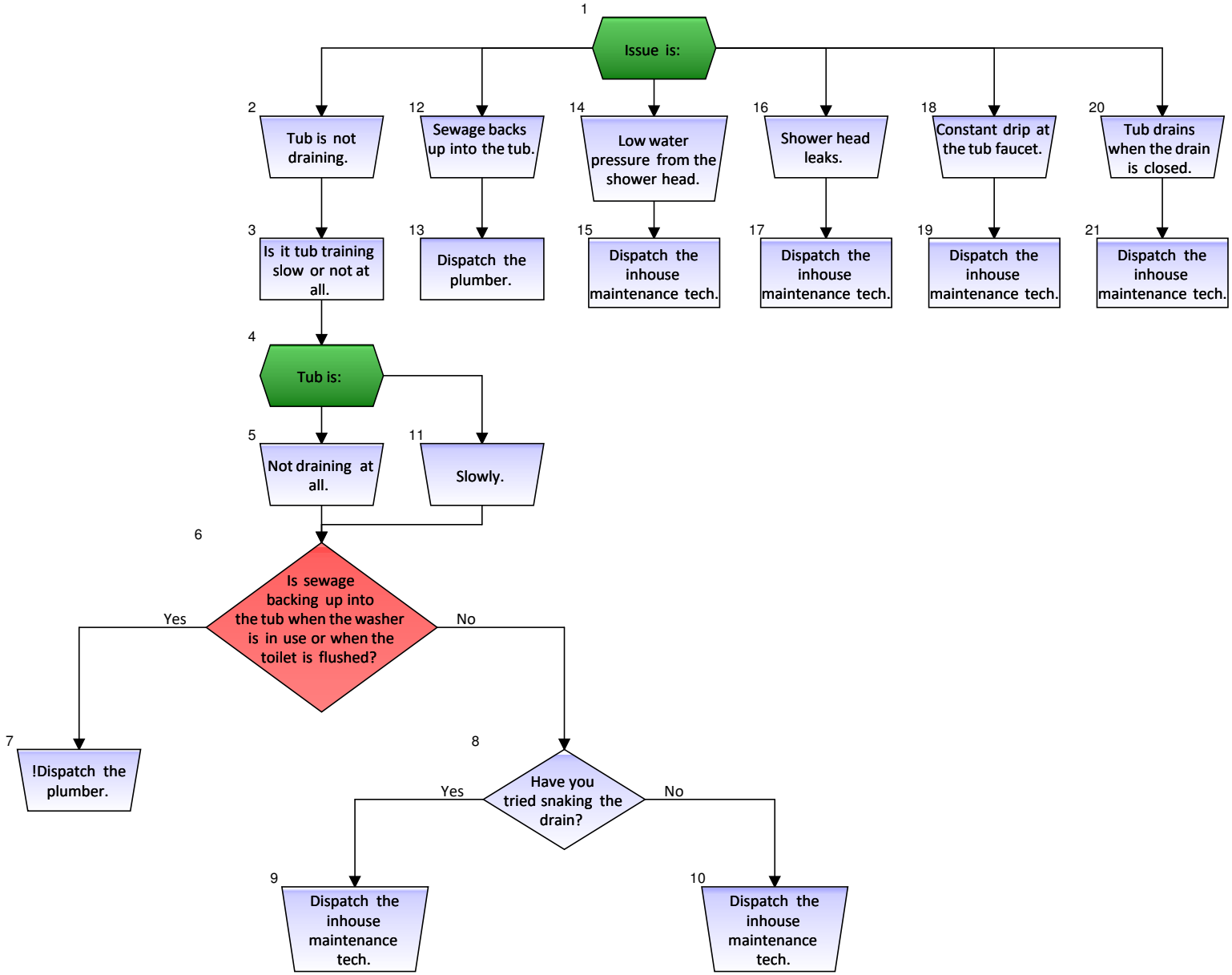Shower/Tub Troubleshooting