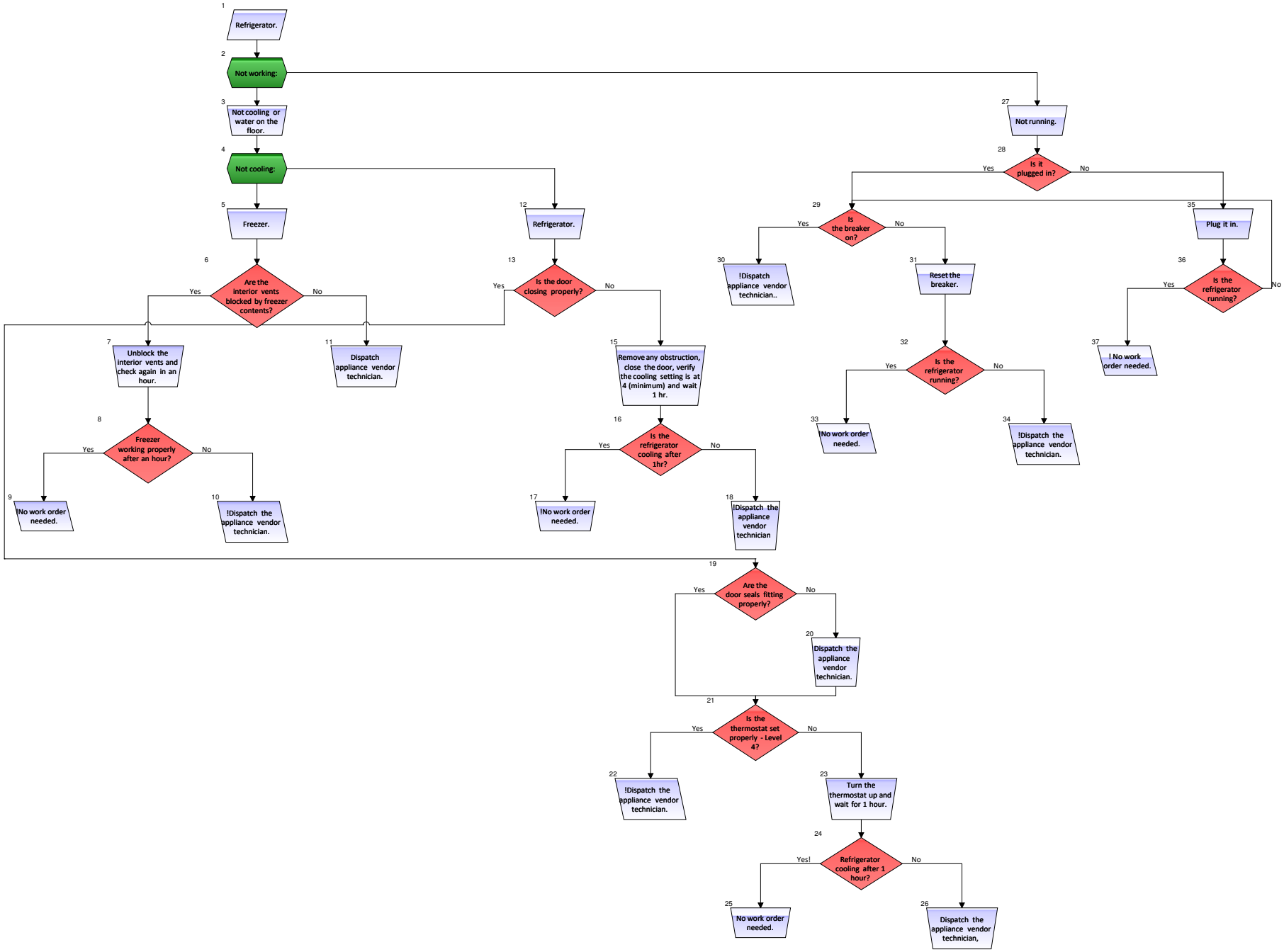Refrigerator Troubleshooting