Microwave - Troubleshooting. Carousel not spinning. Not working. is the carousel plate properly fitted? Is it plugged in? Speak to GM regarding replacing the microwave.; Fit the carousel plate properly. ls the breaker on? Plug it in. 21 Flip it off, wait ten seconds and flip it back on. Reset the breaker. Microwave works? Does the carousel spin now? Speak to GM regarding replacing the microwave.; !No work order needed. No work order needed.. ! No work order needed Reset the microwave. Speak to GM regarding replacing the microwave. No work order needed..