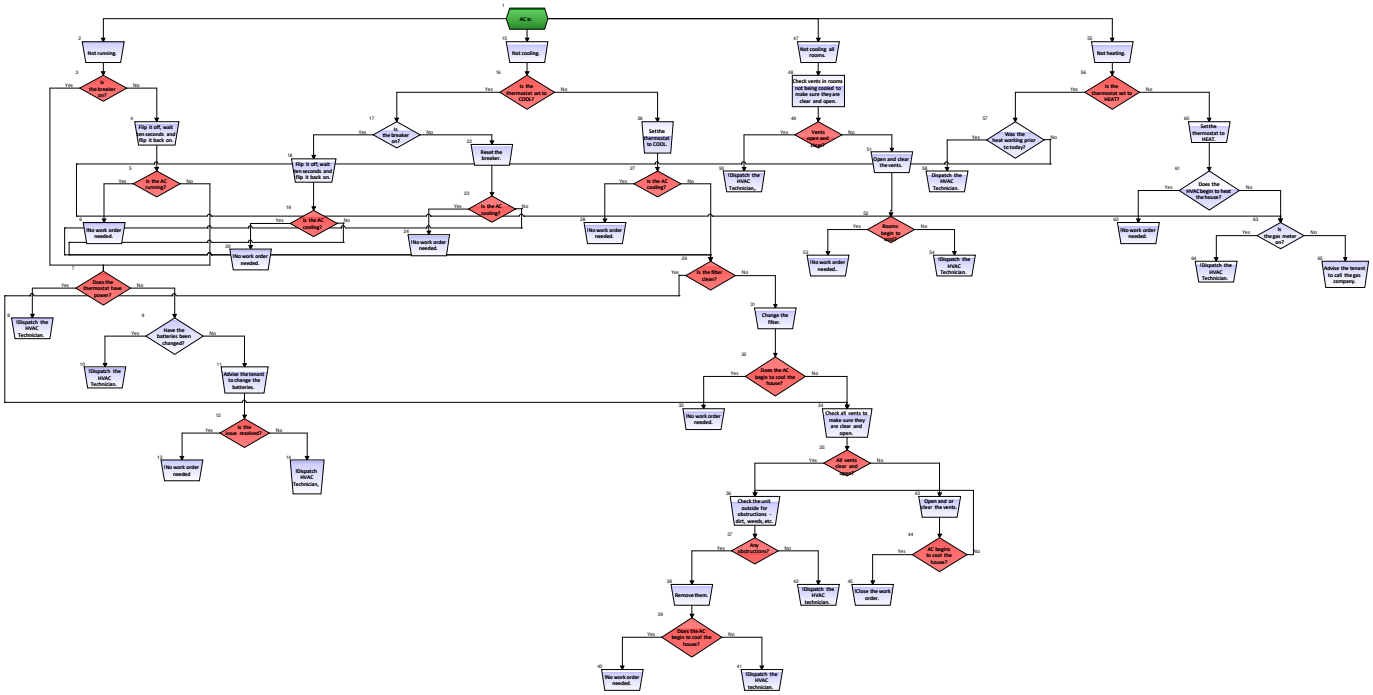HVAC Troubleshooting